

# Medisoft 23

## System Requirements



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**DRAFT**

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## **Product**

Medisoft®

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78759

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# Medisoft System Requirements

## Medisoft 23 Supported Operating Systems

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**NOTE:** Medisoft 23 is a 32-Bit application, and on a supported 64-Bit platform, the application will run in a 32-Bit mode.

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OPERATING SYSTEM	SERVER		WORKSTATION	
	Version of Medisoft 23		Version of Medisoft 23	
	Network Professional	Single-User or Advanced	Network Professional	Single-User or Advanced
Windows 2008 32-Bit or 64-Bit	Y	N/A	Y	N/A
<b>Windows Server 2012 and R2</b>	Y	N/A	Y	N/A
<b>Windows Server 2016, Datacenter, Essentials</b>	Y	N/A	Y	N/A
<b>Windows 10 Pro, Enterprise*</b>	Y	Y	Y	Y
<b>Windows 8 Professional 32-Bit</b>	Y	Y	Y	Y
<b>Windows 8 Professional 64-Bit</b>	Y	Y	Y	Y
<b>Windows 8 or 7 Professional 32-Bit</b>	Y	Y	Y	Y
<b>Windows 8 or 7 Professional 64-Bit</b>	Y	Y	Y	Y
<b>Windows 7 Ultimate 32-Bit</b>	Y	Y	Y	Y
<b>Windows 7 Ultimate 64-Bit</b>	Y	Y	Y	Y

\*Windows 10 S and Windows 10 Home are NOT supported.  
Medisoft will not support Windows RT on the ARM processor.

## Medisoft Hardware Requirements

### Workstation (minimum required)

CPU (Processor)	Intel Pentium 4 2.0GHz
RAM (Memory)	2GB
Storage Space	10GB (20GB for Net Pro)*
Optical Drive	DVD-ROM (required if installing from a CD)
Network Card (NIC)	100Mbps
Display Monitor	1024x768 (1280x800 for widescreen displays)

### Workstation (Recommended)

CPU (Processor)	Intel i3 or higher
RAM (Memory)	4GB
Storage Space	20GB*
Optical Drive	DVD-ROM (required if installing from a CD)
Network Card (NIC)	1Gbps
Display Monitor	1024x768 (1280x800 for widescreen displays)

### Server (Minimum Required)-Network Professional

CPU (Processor)	Intel Core 2 Duo 2.0GHz
RAM (Memory)	4GB
Storage Space	20GB*
Optical Drive	DVD-ROM (required if installing from a CD)
Network Card (NIC)	100Mbps
Display Monitor	1024x768 (1280x800 for widescreen displays)

\*Your database will grow as you add data to your practice, increasing the amount of space needed on the hard drive.

Advantage Database Server 11.10 is required for Medisoft 23. McKesson recommends if you have a 64-bit computer, use 64 bit Advantage.

**IMPORTANT:** You also must have an Internet connection for all versions of Medisoft.

## Server (Recommended)-Network Professional

CPU (Processor)	Intel i3 or higher
RAM (Memory)	8GB
Storage Space	40GB*
Optical Drive	DVD-ROM (required if installing from a CD)
Network Card (NIC)	1Gbps
Display Monitor	1024x768 (1280x800 for widescreen displays)

**IMPORTANT:** You also must have an Internet connection to use Network Professional.

\*Your database will grow as you add data to your practice, increasing the amount of space needed on the hard drive.

Advantage Database Server 11.10 is required for Medisoft 23. McKesson recommends if you have a 64-bit computer, use 64 bit Advantage.

## Server Operating System – Recommended

- Windows 7 Professional/Ultimate (32 or 64 Bit)
- Windows Server 2016

## Server Operating System – Supported

- Windows 7 Professional/Ultimate (32 or 64 Bit)
- Windows 8 Professional/Enterprise (32 or 64 Bit)
- Windows 10 Pro and Enterprise\*
- Windows Server 2008 R2 32 or 64-bit
- Windows Server 2012 (64 Bit) and R2 (64-Bit)
- Windows Server 2016 (64 Bit), Datacenter, Essentials

\*Windows 10 S and Windows 10 Home are NOT supported

# Mobile

## Supported Mobile Devices

The following mobile devices are supported:

- iPad
- Android Tablet
- iPhone

The Patient Intake feature is supported on iPad's with display dimensions of 9.5 inches or greater. Android Tablet's with Display dimensions of 10 inches or greater.

## **Security**

eMDs' Mobile Application utilizes HIPAA compliant data transmission safeguards, such as encryption and authentication for all Mobile Application connections and communication to secure and maintain confidentiality of data.

## **Supported Operating Systems**

The following operating systems are supported:

### **Apple Operating Systems**

- iOS8 and above, including iOS 12

### **Android Operating Systems**

- 4.1x - 8

# McKesson Practice Interface Center System Requirements

## Hardware requirements

CPU (Processor)	Equivalent of Intel Quad Core Xeon 1.6GHz
RAM (Memory)	8GB
Storage Array Type	RAID-1
Optical Drive	DVD-ROM
Network Card (NIC)	1Gbps (cannot be a teamed network card)
Hard Drive	At least 30GB

## Software requirements

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McKesson recommends that you install it on the same computer as your Advantage Database Server. It does not need to be installed on any of your workstations. Nor does it have to be dedicated.

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You may use a virtual server with MPIC.

### With Practice Partner 9.5.2.2

- Windows Server 2008 R2 32 or 64-bit
- Windows Server 2012 and R2
- Windows Server 2016, Datacenter, Essentials
- Medisoft 18 or higher

### With Practice Partner 11.0

- Windows Server 2008 R2 32 or 64-bit
- Windows Server 2012 and R2
- Windows Server 2016, Datacenter, Essentials
- Medisoft 19 SP1 or higher

### With Practice Choice EMR and eRx

- Windows Server 2008 R2 32 or 64-bit
- Windows Server 2012 and R2
- Windows Server 2016, Datacenter, Essentials
- Medisoft 18 or higher

